



## **No-Refund and No-Cancellation Policy**

Thank you for shopping with PadelHaus.in. We are committed to providing you with high-quality padel rackets, balls, and accessories. Please read our policy carefully before making a purchase.

### **1. No Refunds**

All sales made through our webshop are final. We do not offer refunds on any products once a purchase is completed. This includes, but is not limited to, padel rackets, balls, accessories, and any other items available on our website.

### **2. No Cancellations**

Once an order has been placed and payment has been processed, it cannot be canceled. Please ensure that all details, including product selection, shipping information, and payment method, are correct before finalizing your purchase.

### **3. Exchanges**

We do not offer exchanges for any products. We encourage you to review product descriptions, specifications, and images carefully before purchasing.

### **4. Defective or Damaged Products**

In the unlikely event that you receive a defective or damaged product, please contact our customer service team within 48 hours of receiving your order. We will assess the situation and provide a replacement if deemed necessary. Proof of damage (including photos) may be required.

### **5. Contact Information**

If you have any questions or concerns about this policy, please contact our customer support team at [hello@padelhaus.in](mailto:hello@padelhaus.in)